



**REFERENCE NUMBER:** HMT-0041-00-E  
**SUBJECT:** RECALL F2 SERIES CONTROL PANEL  
**EFFECTIVE DATE:** MAY 9<sup>th</sup>, 2012  
**APPLICABLE SERIES:** F2 SERIES POWER UNIT  
**APPLICABLE SERIAL NUMBERS:** F100-0001 to F100-0013  
F200-0001 to F200-0080  
F300-0001 to F300-0096  
FTP-0001 to FTP-0008

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Following an investigation on breakdowns that have occurred on a few F2 Series units, Hydro Mobile has discovered that the computer installed in the F2 Series control panel might be at risk of being damaged by a short-circuit, a power surge or a thunderbolt. Following the recommendations of the computer manufacturer (IFM Effector), a minor modification must be made to the internal wiring of each control panel of the units included in the list above.

The white wire with the number 24 printed on it, linking the computer main connector and the positive (+) terminal block, must be disconnected. While wire #24 must be connected to a 12VDC source to allow program download in the computer, it must be unplugged once the download is complete in order to protect the computer's internal memory from short-circuits, power surges or thunderbolts.

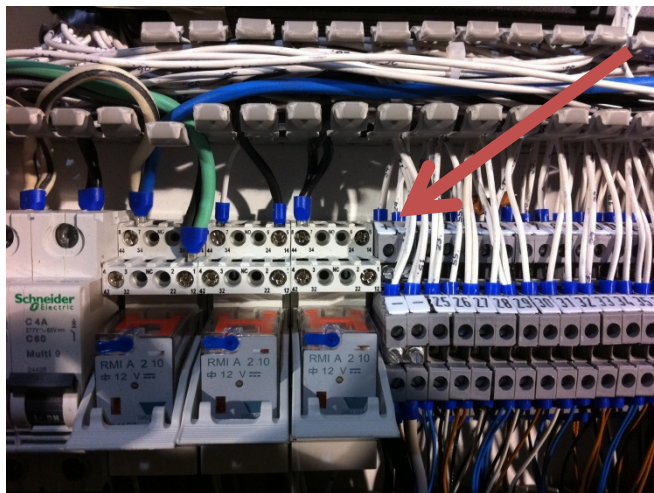
Please follow the procedure included in this notice in order to disconnect the #24 wire. Once the recall is performed, please complete the recall completion form and return it to Hydro Mobile offices.

Hydro Mobile will deny responsibility of future damages that may be a result of the failure to complete this recall immediately.

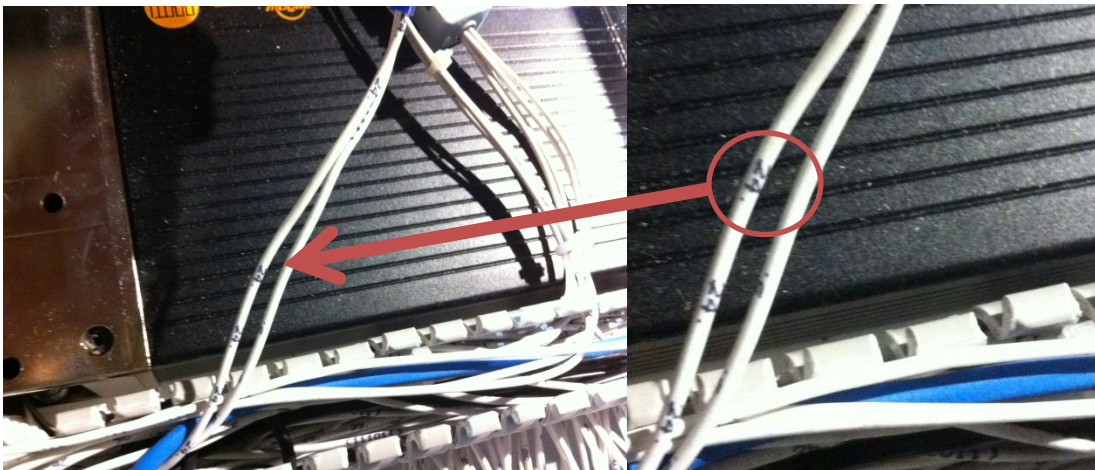
We truly regret any inconvenience this situation may have caused. We would appreciate any comments or questions you may have regarding this recall. Our Customer Service representatives can be reached toll free at 1-888-484-9376.

**Modification procedure :**

1. Disconnect the unit battery connection.
2. Remove the plastic enclosures to access the control panel.
3. Open the control panel and locate the positive (+) terminal blocks. They are located immediately to the right of the relays.



4. Locate the white wire with the 24 identification printed on it leading from the computer main plug and plugged into a positive (+) terminal block.



5. Cut the #24 white wire flush with the plastic shield of the crimp on connector that joins multiple wires.



6. Isolate both ends of the wire with electric tape or shrink tubing to eliminate the risk of short-circuit.



7. Close the control panel and test the unit to ensure proper operation.
8. Install the plastic enclosure.
9. Fill the recall completion form and return it to Hydro Mobile offices.



# RECALL COMPLETION FORM

www.hydro-mobile.com  
1-888-484-9376

**OBJECT OF RECALL: HMT-0041-00-E F2 SERIES- CONTROL PANEL  
MODIFICATION**

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This confirms that recall HMT-0041-00-E has been performed on the motorized unit listed below:

F2 unit serial number \_\_\_\_\_  
Date \_\_\_\_\_  
Distributor \_\_\_\_\_  
Unit owner \_\_\_\_\_  
Recall performed by \_\_\_\_\_

**YES**

**NO**

The #24 wire on the **right** control panel  
has been disconnected :

**Right** control panel serial number: \_\_\_\_\_

The #24 wire on the **left** control panel  
has been disconnected (F300 only)

**Left** control panel serial number: \_\_\_\_\_

**NOTE:** This Recall Completion form must be filled out and returned to Hydro Mobile offices.